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The slide is titled "WELCOME TO QI POWER HOUR" and includes instructions on how to connect to audio using Audio Broadcast. It features a "Play" button and a "Stop" button. A text box on the right side of the slide states: "Slide deck is available for download on HQC QI Power Hour website for note taking". The slide also includes a photo of a group of people in a meeting and logos for the National Center for Health Quality and the QI Power Hour program.

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The slide features the QI Power Hour logo at the top. Below the logo, the text reads: "GETTING PAST THE HYPE TO DISCOVER THE POWER OF A COACHING CONVERSATION With JENNIFER KLATT". The slide also includes a photo of a group of people in a meeting.

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### SPREAD OF QI POWER HOUR ACROSS SK

*Connect to Audio using Audio Broadcast*

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### SPREAD OF QI POWER HOUR ACROSS CANADA

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### SPREAD OF QI POWER HOUR ACROSS CANADA

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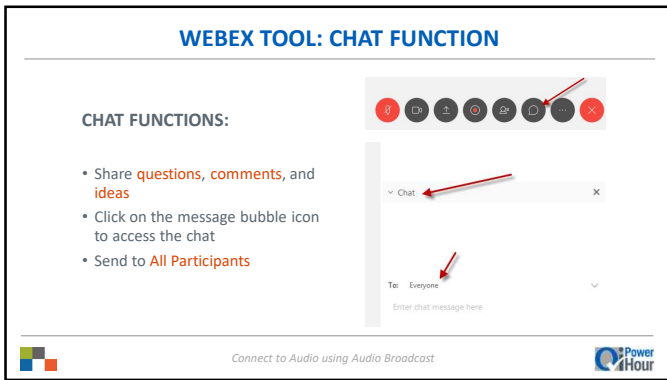
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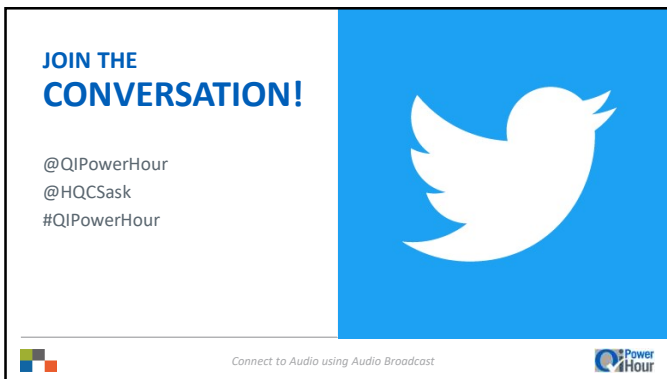
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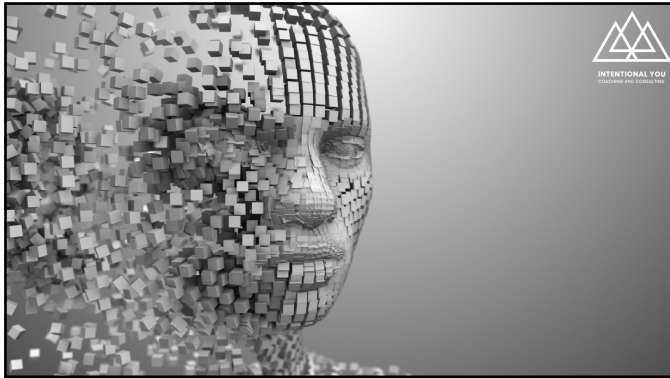
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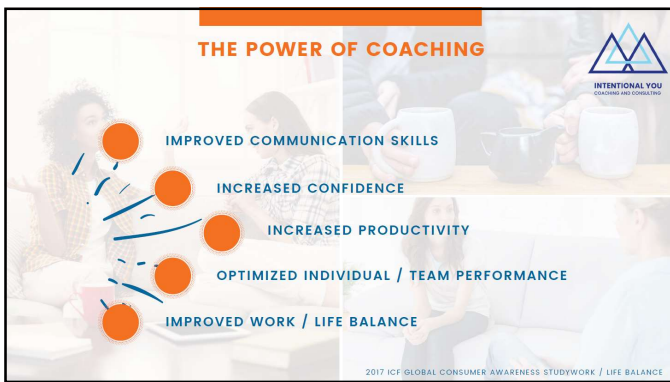
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**not every conversation is or should be a coaching conversation**



- EFAP reminder conversation
- performance management conversation
- skills development / mentoring conversation
- expectations setting conversation
- relationship / trust building conversations
- direction giving conversation
- feedback conversations
- strategic alignment conversation

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**WHEN IS A COACHING CONVERSATION BENEFICIAL**



- WHEN SOMEONE IS AWARE, OPEN AND AGREES TO BE COACHED
- THEY ARE IN A SPACE THEY CAN MAKE CHOICES AND DECISIONS ABOUT THEIR FUTURE ACTION
- THEY ARE READY AND COMMITTED TO TAKING ACTION AND DOING THIS DIFFERENTLY
- THEY ARE READY FOR CHANGE AND WANTING SOMETHING MORE IN THEIR CAREER AND/OR LIFE
- THEY HAVE THE UNDERSTANDING, THE SKILLS AND ARE ACHIEVING THE CURRENT EXPECTATIONS

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**the coaching conversation**




- hone the conversation to action
- challenging the process
- active listening
- opening the conversation
- creating the space

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**what you can do to enhance your coaching skills**



- listen with the intention to understand
- expand your emotional intelligence capacity
- enhance trust in your relationships
- explore higher levels of curiosity
- ask more questions with an intent to understand

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**TAKE AWAYS**

- What was the biggest ah-ha or reframe for you?
- What is one thing you think about differently because of the conversation today?
- What is one action you are committing to?
- What is one idea that will stay with you?

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[www.intentionalyou.ca](http://www.intentionalyou.ca)

Thank You

NOVEMBER 6, 2020 | INTENTIONAL YOU | JENNIFER KLATT

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**DO YOU WANT TO MASK UP WITH HQC?**



Become a QI Power Hour Speaker!

[Visit our website to learn more!](#)

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In the spirit of quality improvement, we will be sending out a survey after the webinar.

**You may see this message, but don't be alarmed, our survey is on a trusted site!**




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